

1. Information on how to claim and the offer forms part of these Terms and Conditions ("Conditions"). Participation in this promotion is deemed acceptance of these Conditions.
2. The offer is only open to Australian companies only.
3. To be eligible to claim this offer, the claimant must purchase (and pay for in full) a participating Quintum Voice Gateway from Anttel Communications dealer between 01/04/10 and 31/05/10 ("Promotional Period"). The participating models are AFMxxx series, AXGxxx series ("Quintum Voice Gateway").
4. To be eligible for a refund: (a) the Quintum Voice Gateway must have been purchased during the Promotional Period; and (b) the Quintum Voice Gateway must have been used under normal business conditions and maintained according to the instructions supplied; and (c) the claimant must produce such evidence as is reasonably required by the Promoter to establish that the Quintum Voice Gateway was purchased and paid for in full during the Promotional Period and is not subject to any hire purchase, lease, rental or other agreement, a result of which being that another party has an interest in or charge over the Quintum Voice Gateway; and (d) the claimant must contact the Anttel Communications and return the Quintum Voice Gateway within 7 days of receiving your Return Authority number (RA) and in accordance with these Conditions; and (e) should the purchaser not be happy with the performance of the Quintum Voice Gateway or Anttel network, the purchaser is required to notify Anttel Communications in writing, the purchaser must provide Anttel Communications seven (7) business days to correct the fault or issue with the Quintum Voice gateway, if Anttel Communications fails to correct the reported fault or issue within seven business days, the purchaser will be eligible for a refund of the equipment purchase price only in accordance with these conditions; and (f) if the reported fault or issue is due to a fault with a Telstra line going to the purchasers premises, which the Anttel VoIP ADSL connection is running on, Anttel Communications will not accept responsibility for this, a fault will be logged with the appropriate department and once the fault is rectified, the purchasers guarantee period will be extended for the number of days that was taken to rectify the Telstra line fault.
5. Quintum Voice Gateway Programming and or configuration, Installation and/or removal charges by Anttel Communications or your telephone technician are not refundable under and circumstances.
6. Internet charges and/or contracts you may have entered in to operate your VoIP service are the responsibility of the purchaser and will not be payable or refundable by Anttel Communications.
7. It shall be the claimant's sole responsibility to arrange and pay for the return of the Quintum Voice Gateway to Anttel Communications. The Promoter accepts no responsibility for the loss or damage of the participating Quintum Voice Gateway during its return, which is at the sole risk of the claimant until received by Anttel Communications.
8. Claimants who comply with these Conditions will receive a refund of the purchase price paid for the Quintum Voice Gateway. The refund will be processed by Anttel Communications within 30 days from the date the equipment is returned.
9. The Promoter shall have the absolute discretion to determine whether the above conditions have been satisfied entitling the claimant to a refund or not.
10. The Quintum Voice Gateway must be returned with all accessories and must be returned undamaged, in full working order, in original packaging and returned with original proof of purchase, in order to claim the refund.
11. Except for any liability that cannot be excluded by law, the Promoter excludes all liability (including negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way out of the promotional offer due to any reason beyond the reasonable control of the Promoter.
12. By accepting the offer each claimant consents to Anttel Communications collecting their personal details and to this information being entered into a database. Each claimant consents to Anttel Communications using this information in any media for future promotional, marketing, direct marketing and publicity purposes without any further reference or payment or other compensation to the claimant. Each claimant consents to Anttel Communications or any third party on behalf of the Anttel Communications sending commercial electronic messages to any electronic address provided by the claimant in connection with the Offer and any related purpose and also for any future promotional, marketing and direct marketing purposes. Each claimant warrants it is responsible for all electronic addresses the claimant has provided to Anttel Communications. All personal information will be stored at the offices of Anttel Communications in accordance with their respective privacy policies, (available at www.anttel.com.au). Any requests to access, update or correct any information should be directed to Anttel Communications.
13. The Promoter or Anttel Communications or we is Anttel Communications Group Pty Ltd of 4a 215 Brisbane Rd, Biggera Waters QLD 4215.