



Anttel Communications Group Pty Ltd
Suite 4A 215 Brisbane Rd (PO Box 480)
Biggera Waters QLD 4215
Phone 1300 799 838
ABN 92 139 834 156

Payment Fees and Charges

Fees relating to Direct Debit Request facility:

Initial Direct Debit Setup Fee: \$0.99

Bank Account Transaction Fee: \$0.99 (typically cheque or savings accounts)

Credit Card Transaction Fee: \$1.49

Credit Card Merchant Fee: 2.0% of transaction amount for Visa & Mastercard

Credit Card Merchant Fee: 4.4% of transaction amount for American Express & Diners Club

Failed Direct Debit Transaction: \$20.00

Fees relating to Pay-by-Phone:

Transaction Fee: \$1.49

Credit Card Merchant Fee: 2.0% of transaction amount for Visa & Mastercard.

American Express & Diners Club not available with this product at this stage.

Fees relating to BPAY:

Transaction Fee: \$1.49

Credit Card Merchant Fee: 2.0% (applicable when a payment is made from a credit card account)

NOTE: Credit Card payments will show on your bank statement as "BILL BUDDY". Billy Buddy is the payment collection agency for Anttel Communications Group Pty Ltd.